

During my visit seeking City service, the staff welcomed me and provided me with information related to my visit.

DBSCPermorServ	TypeSitePerm	TypeInspec	WhichLDS	TypeConPerm	1	2	3	4	5	Average
Req for Insp		Landscape Inspection			0	0	1	0	0	3.0
Req for Insp		Mechanical inspection			1	2	0	1	1	2.8
Land Dev Serv			Address determination		1	1	1	0	1	2.8
Req for Insp		Fire Inspection			1	3	1	3	0	2.8
Site-related Permit	demolition permit				0	2	1	1	0	2.8
Req for Insp		Plumbing inspection			2	6	0	4	1	2.7
Req for Insp		Electrical inspection			2	3	1	2	1	2.7
Req for Insp		Building inspection			5	8	4	3	1	2.4
Cert of Occupancy					31	37	15	12	9	2.3
Cons Permit				Electrical permit	14	16	10	6	2	2.3
Cons Permit				Other	27	30	21	6	5	2.2
Land Dev Serv			Plat submission		13	30	7	8	1	2.2
Site-related Permit	tree removal permit				3	8	2	2	0	2.2
Cons Permit				Construction permit	145	249	82	47	23	2.2
Land Dev Serv			Variance Request		1	3	2	0	0	2.2
Site-related Permit	Other				9	8	0	3	2	2.1
Site-related Permit	sidewalk/drive way				5	5	3	2	0	2.1
Land Dev Serv			Zoning change		8	8	4	2	1	2.1
Req for Insp		Const Insp			8	5	1	3	1	2.1
Cons Permit				Licensing	4	4	3	1	0	2.1
Cons Permit				Plumbing permit	8	10	7	1	0	2.0
Garage Sale Permit					2	0	0	1	0	2.0
Other					39	21	14	5	4	2.0
Land Dev Serv			Mstr Dev Pln Submit		3	2	0	1	0	1.8
Req for Insp		Sign Inspection			2	0	0	0	0	1.0

During my visit, staff adequately informed me of the process and information needs related to my project.

DBSCPerm	orServ	TypeSitePerm	TypeInspec	WhichLDS	TypeConPerm	1	2	3	4	5	Average
Req for Insp			Landscape Inspection			0	0	0	1	0	4.0
Site-related Permit	demolition permit					0	1	0	1	1	3.7
Land Dev Serv				Address determination		0	1	1	1	1	3.5
Req for Insp			Electrical inspection			1	2	4	0	2	3.0
Req for Insp			Mechanical inspection			1	1	2	0	1	2.8
Req for Insp			Fire Inspection			1	2	3	2	0	2.8
Site-related Permit	tree removal permit					1	9	1	4	1	2.7
Req for Insp			Building inspection			4	7	4	4	2	2.7
Req for Insp			Plumbing inspection			1	7	2	2	1	2.6
Site-related Permit	sidewalk/drive way					5	2	3	2	2	2.6
Land Dev Serv				Plat submission		9	24	11	11	3	2.6
Cert of Occupancy						26	36	14	19	9	2.5
Cons Permit				Licensing		3	4	2	2	1	2.5
Cons Permit				Other		25	27	18	11	7	2.4
Cons Permit				Construction permit		117	234	81	81	31	2.4
Req for Insp			Const Insp			7	5	2	2	2	2.3
Cons Permit				Electrical permit		13	19	10	4	2	2.2
Other						33	20	16	9	5	2.2
Site-related Permit	Other					8	8	1	4	1	2.2
Land Dev Serv				Mstr Dev Pln Submit		3	1	0	2	0	2.2
Land Dev Serv				Variance Request		0	5	1	0	0	2.2
Cons Permit				Plumbing		8	10	5	3	0	2.1
Land Dev Serv				Zoning change		9	7	4	1	1	2.0
Garage Sale Permit						2	1	0	0	0	1.3
Req for Insp			Sign Inspection			2	0	0	0	0	1.0

During my visit, staff greeted me and was professional throughout my visit.

DBSCPermorServ	TypeSitePerm	TypeInspec	WhichLDS	TypeConPerm	1	2	3	4	5	Average
Req for Insp		Landscape Inspection			0	0	0	1	0	4.0
Req for Insp		Plumbing inspection			1	6	1	2	3	3.0
Req for Insp		Electrical inspection			2	3	3	0	1	2.4
Cert of Occupancy					31	34	17	9	10	2.3
Land Dev Serv			Address determination		1	1	2	0	0	2.3
Req for Insp		Fire Inspection			2	4	0	2	0	2.3
Site-related Permit	demolition permit				0	3	1	0	0	2.3
Req for Insp		Building inspection			7	6	5	2	1	2.2
Req for Insp		Const Insp			7	6	0	1	3	2.2
Req for Insp		Mechanical inspection			1	2	2	0	0	2.2
Site-related Permit	sidewalk/drive way				5	6	1	2	1	2.2
Land Dev Serv			Mstr Dev Pln Submit		3	1	1	0	1	2.2
Land Dev Serv			Variance Request		1	4	0	1	0	2.2
Cons Permit				Construction permit	148	241	88	37	25	2.2
Cons Permit				Other	28	36	12	10	3	2.1
Cons Permit				Electrical permit	16	18	9	1	4	2.1
Land Dev Serv			Plat submission		12	29	13	3	0	2.1
Cons Permit				Licensing	4	5	2	1	0	2.0
Land Dev Serv			Zoning change		8	9	4	2	0	2.0
Site-related Permit	tree removal permit				5	8	1	1	0	1.9
Site-related Permit	Other				10	8	2	1	1	1.9
Other					46	16	15	3	4	1.8
Cons Permit				Plumbing permit	9	14	3	0	0	1.8
Garage Sale Permit					2	1	0	0	0	1.3
Req for Insp		Sign Inspection			2	0	0	0	0	1.0

During my visit, I received the service that I sought in a timely fashion

DBSCPerm	orServ	TypeSitePerm	TypeInspec	WhichLDS	TypeConPerm	1	2	3	4	5	Average
Req for Insp			Landscape Inspection			0	0	0	1	0	4.0
Req for Insp			Plumbing inspection			1	5	0	3	4	3.3
Site-related Permit	demolition permit					0	2	0	1	1	3.3
Land Dev Serv			Address determination			0	2	1	0	1	3.0
Site-related Permit	sidewalk/drive way					3	5	0	4	3	2.9
Cons Permit				Other		19	23	13	15	19	2.9
Cons Permit				Construction permit		100	146	91	118	88	2.9
Req for Insp			Building inspection			4	5	4	6	2	2.9
Land Dev Serv			Mstr Dev Pln Submit			3	0	0	1	2	2.8
Land Dev Serv			Variance Request			2	1	0	2	1	2.8
Req for Insp			Mechanical inspection			1	1	2	0	1	2.8
Cert of Occupancy						26	25	11	23	16	2.8
Req for Insp			Electrical inspection			2	3	1	1	2	2.8
Site-related Permit	tree removal permit					2	6	3	2	2	2.7
Land Dev Serv			Plat submission			8	20	14	12	4	2.7
Cons Permit				Electrical permit		14	12	3	7	10	2.7
Cons Permit				Licensing		4	2	2	2	2	2.7
Req for Insp			Const Insp			6	5	1	1	5	2.7
Req for Insp			Fire Inspection			1	3	2	2	0	2.6
Other						34	11	17	10	10	2.4
Land Dev Serv			Zoning change			9	6	1	4	3	2.4
Site-related Permit	Other					7	9	1	2	3	2.3
Cons Permit				Plumbing permit		9	7	4	4	1	2.2
Garage Sale Permit						1	2	0	0	0	1.7
Req for Insp			Sign Inspection			2	0	0	0	0	1.0

Overall, this experience was satisfactory.

DBSCPermorServ	TypeSitePerm	TypeInspec	WhichLDS	TypeConPerm	1	2	3	4	5	Average
Req for Insp		Landscape Inspection			0	0	0	1	0	4.0
Site-related Permit	demolition permit				0	1	1	1	1	3.5
Req for Insp		Plumbing inspection			1	5	2	1	4	3.2
Site-related Permit	sidewalk/drive way				4	3	2	3	3	2.9
Req for Insp		Mechanical inspection			1	2	0	1	1	2.8
Req for Insp		Electrical inspection			2	1	4	1	1	2.8
Req for Insp		Fire Inspection			1	2	3	2	0	2.8
Site-related Permit	tree removal permit				1	7	2	3	1	2.7
Cons Permit				Construction permit	102	187	90	103	58	2.7
Land Dev Serv			Mstr Dev Pln Submit		3	0	0	2	1	2.7
Req for Insp		Building inspection			4	6	6	4	1	2.6
Cert of Occupancy					26	31	18	13	15	2.6
Req for Insp		Const Insp			6	4	2	3	3	2.6
Land Dev Serv			Plat submission		11	20	12	12	2	2.5
Cons Permit				Other	18	36	20	5	11	2.5
Land Dev Serv			Address determination		2	0	1	0	1	2.5
Land Dev Serv			Zoning change		8	7	1	3	4	2.5
Other					30	18	15	11	8	2.4
Cons Permit				Electrical permit	14	17	7	4	5	2.3
Cons Permit				Licensing	4	2	4	2	0	2.3
Land Dev Serv			Variance Request		2	2	0	2	0	2.3
Site-related Permit	Other				8	9	0	2	3	2.2
Cons Permit				Plumbing permit	9	9	5	3	0	2.1
Garage Sale Permit					2	1	0	0	0	1.3
Req for Insp		Sign Inspection			2	0	0	0	0	1.0